

TechWorx, LLC Celebrates 14 Years of Partnership with SonicWall

See how MSSP and SonicWall partner TechWorx, LLC has used SonicWall solutions for over a decade and why they continue to trust SonicWall for all things cybersecurity.

Business Need

Since its founding in Erie, Pennsylvania, in 2010, TechWorx, LLC has been delivering top-notch IT support, security, and consulting services to businesses of all sizes. As a CMMC-certified company, TechWorx, LLC places a strong emphasis on exceptional customer service, setting it apart in the competitive security industry. With a team of 19 dedicated employees and numerous clients relying on their expertise, TechWorx, LLC is committed to using solutions that are not only affordable and user-friendly but also highly effective.

Solution

Since its inception in 2010, TechWorx, LLC has relied on SonicWall solutions to meet its evolving organizational needs. SonicWall's products not only deliver the effectiveness TechWorx, LLC requires but also provide a robust, intuitive experience for its engineers to implement and support. Despite testing other solutions over the years, TechWorx, LLC consistently returns to SonicWall. Currently, they have a TZ 670 with SonicWall's Comprehensive Security Suite deployed within their own network, while numerous clients benefit from a range of SonicWall solutions, including TZ 270s and 570s, NSa 2700s and 3700s, and more. Recently, TechWorx, LLC has focused on upgrading clients to newer firewalls and leveraging SonicWall's Network Security Manager for cloud management.

Results

SonicWall's Network Security Manager (NSM) has empowered TechWorx, LLC to manage all of its firewalls through a single portal, significantly enhancing its ability to keep them updated. In 14 years of using SonicWall products, TechWorx, LLC has never encountered downtime caused by the solutions—they consistently perform as promised. TechWorx, LLC has been extremely satisfied with its long-standing partnership with SonicWall and looks forward to continuing to rely on and offer SonicWall solutions for years to come.

Benefits

- Reliability
- No downtime
- Greatly improved firewall management
- Increased visibility

Solutions at a glance

- Network Security Manager (NSM)
- NSa 2700
- NSa 3700
- TZ 270
- TZ 570
- TZ 670
- Comprehensive Security Suite

"We have been very happy with the partnership and solutions over the years."

Stephen Reichard
President
TechWorx, LLC

CUSTOMER PROFILE

Company	TechWorx, LLC
Industry	Cybersecurity
Country	United States
Employees	19
Website	www.TechWorx.io

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CASE STUDY